

Highlighting pharmacy partners successfully delivering clinical care and improving patient adherence and hypertension with Medsense Health.



**MPG** McHugh Pharmacy Group  
Gaston, SC

**Started with Medsense:** September 2024

**Number of Locations:** 15 Locations

**Prior Clinical Experience:**

Advanced clinical services including MTM, immunizations, compounding, specialty pharmacy, and adherence-focused care programs.



Beth Williamson, CPHT  
Operations Manager

“We’ve always prioritized patient-centered care. Medsense gives us greater visibility into adherence and helps us deliver more proactive, impactful interventions.”

## Keys to Success

- Dedicated internal clinical champion
- Integrates with existing workflow
- Emphasis on patient outcomes
- Leverage existing Medsense processes
- Launch RTM and RPM simultaneously

## Key Outcomes

- Patients onboarded in weeks
- 35% improved adherence on average
- New and recurring revenue source unlocked for pharmacy
- 95% retention rate on average
- Foundation for additional clinical services

## The Medsense Service Model



Patient Identification



Enrollment & Setup



Continuous Monitoring



Clinical Intervention



Billing & Reimbursement

## Supporting Technology

- Connected medication monitoring using smart sensors and a cellular-enabled station.
- Smart cuff for blood pressure monitoring
- No Wi-Fi required. Simple for patients and seamless for pharmacy teams.

